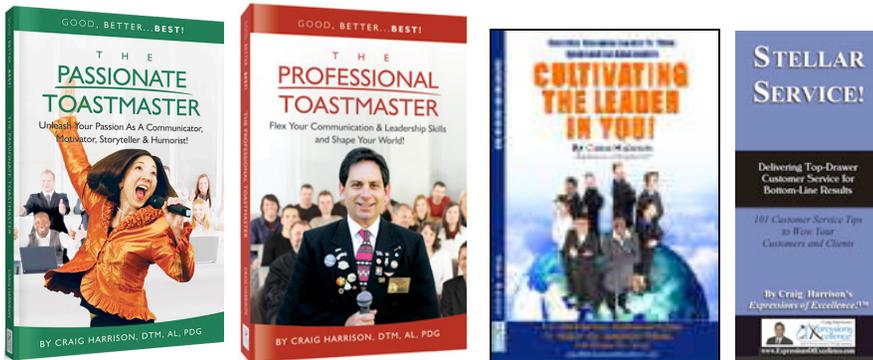


Books on leadership and tips booklets on customer service and elevator speeches are available on his website



CRAIG HARRISON DTM is a Past District Governor, popular presenter at International Conventions and District Conferences, and a frequent contributor to *Toastmaster*. He received a Presidential Citation from Toastmasters International in 2004. Read his interview with US Airways Pilot “Sully” Sullenberger in December’s edition of *Toastmaster* and his article on Creating Your Bucket List in the January, 2011 edition of *Toastmaster*.



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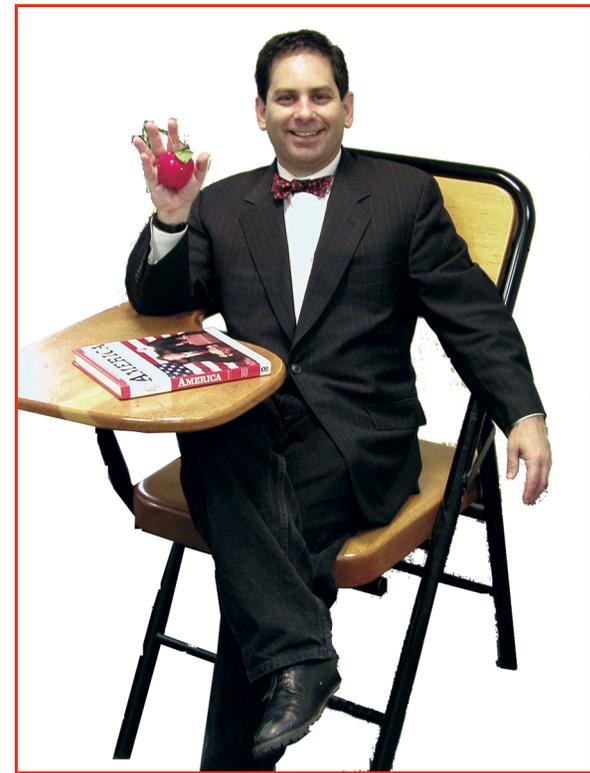


www.ExpressionsOfExcellence.com
www.SpeakAndLeadWithConfidence.com

Craig Harrison Helps You...

Become Beacon Of Excellence!

Lead from where you sit, stand or speak!



DISTRICT 4
TOASTMASTERS LEADERSHIP INSTITUTE

January 15, 2011

Inspiring Excellence in Toastmasters

We cannot hold a torch to light another's path
without brightening our own.

— *Ben Sweetland*

Always do your best.
What you plant now, you will harvest later.

— *Og Mandino*

Quality is never an accident;
it is always the result of high intention, sincere effort,
intelligent direction and skillful execution;
it represents the wise choice of many alternatives.

— *William A. Foster*

Treat people as if they were what they ought to be
and you help them to become
what they are capable of being.

— *Johann Wolfgang von Goethe*

Education is not the filling of a pail, but the lighting of a fire.

— *William Butler Yeats*

Nine tenths of education is encouragement.

— *Anatole France*

Teaching is not a profession; it's a passion.

— *Unknown*

Knowing is not enough...we must apply
Willing is not enough...we must do!

— *Johann Wolfgang von Goethe*

We learn best in times of enjoyment!

— *Dr. Ralph C. Smedley*

Beacons of Excellence...

1. **Have a Two-Track mind: Pursue TI's Communication and Leadership tracks simultaneously.**

And remember, Speakers Are Leaders!

www.expressionsofexcellence.com/ARTICLES/speakers_are_leaders.htm

2. **Take Two! Mastery comes with practice. Plan to fulfill your role more than once, over time. Avoid a "been there, done that mentality." Seek mastery!**

www.expressionsofexcellence.com/ARTICLES/repeat_performance.htm

3. **Believe in the dictum:**

"Good, Better...BEST!

Never let it rest,

Until your good is better

And your better is the best!"

www.ExpressionsOfExcellence.com/Toastmasters/goodbetterbest_toastmaster.pdf

4. **Reward accomplishments via recognition & rewards. They make it fun. Use contests, creativity & "carrots" to motivate your club mates to success.**

Be a *Praise Dispenser*.

www.expressionsofexcellence.com/ARTICLES/praisedispenser.htm

***YOU are the backbone of your club,
the district, and Toastmasters International.
Thank you for all you do.***



LEAD FROM WHERE YOU SIT, STAND OR SPEAK!

www.expressionsofexcellence.com/ARTICLES/Lead_from_your_seat.htm