

April 7, 2015

To Whom It May Concern:

This letter verifies the work Mr. Craig Harrison from Expressions of Excellence has done for Team San Jose related to management leadership training and development.

We selected Mr. Harrison two years ago to assist with deploying an internal management leadership program and to provide to the team strategic overview and application of Team San Jose's 5 Leadership Competencies (thinking strategically, customer focus, communication, accountability and getting results).


The program combined both live training modules and tele-calls in between meetings.

Two levels of managers have attended the program:

- Key Mgrs. Completed Program
- Middle Level Mgrs. Complete Program April, 2015

We are very pleased to state that Mr. Harrison is resourceful, knowledgeable, professional, an expert facilitator, supportive and flexible to work with.

I am available to further discuss the services provided by Mr. Harrison to Team San Jose.



Sincerely,

Magda Madriz  
Director of Human Resources and Leadership Services